

Thank you for booking a trip with us. We have written the following information to make everything run a lot smoother for you.

Take a bit of time, relax, and read it all. It's probably a little bit boring right now, but it will save time for when you arrive here in New Quay if you have never been before.

Finding Us

You will need to pick up your boat ticket from the booking office which is inside the gift shop on the sea front here in New Quay (SA45 9NP). We are in between the Pink ice cream shop and the Blue Bell Deli. Please only one person from your group to come in to pick it up as it is a small shop.

Click [here](#) to play a video of how to find our booking office from the top of the one way system in New Quay. Please note that after 11.00am from July 13th 2020, the one way system will be closed, and a pedestrian safe zone is set up. This is to allow social distancing on our small streets.

Please see current information on the local councils website at <http://www.ceredigion.gov.uk/media/7242/final-new-quay-town-plan-v20.pdf> If you are getting here for after 11.00am go to the Church Street car park at SA45 9PB, or the other car park at SA45 9QH. It is then a short walk down the hill to the front of the town. Please aim to arrive in New Quay with plenty of time (we suggest 1 hour earlier than your trip departure time, and potentially longer if you are arriving for a trip after 11.00am), to allow for parking, finding our booking office, and getting down to the boat. For full terms and conditions, please see our website at <http://www.seamor.org/terms/>

There are lots of cafes, restaurants and shops here if you need food or snacks before the trip, so maybe get here really early and have food before going. The Blue Bell, Lime Crab and Creme Pen Cei all do amazing takeout food. Finding the departure point Click here to play a video of how to get to the boat from our booking office.

Get down to the boat with at least 15 minutes to spare. The area that we load up from can get quite crowded. At five minutes before your trip, get everything you need ready and keep an eye out for your boat. It will be metal, and grey in colour. We try to have a member of staff on the quay, but that doesn't always work out, so get all of your party looking for the boat. Islander or Morlo are the boat names. Once you see it, keep your eyes on it because we may suddenly move to a slightly different loading area.

Once you see the passengers from the previous trip get off, head down and wait to be told to step aboard by the staff. Our Facebook page can be found [here](#).

Like our page to keep up to date with any changes we might make to our schedule, and see what's happening in New Quay.

Our terms and conditions can be found [here](#). If you have any issues with these terms, please get in touch as soon as you get this email